

## **General Supervisor, Reliability – Elkford, BC**

Under the direction of the Service Manager, the General Supervisor, Reliability supports business activities in the mining sector through specialized technical knowledge, equipment applications and analysis. Acting as a technical leader, contributes by providing a deeper understanding of equipment workings or applications, as well as of equipment limitations and non-traditional equipment usage. Manages and leads the technical resource to support customers and OEM after sales are closed and while equipment is being tested or installed. Conducts technical reliability studies and improvements. Responsible for the Reliability, Quality Assurance (QA), and Warranty functions for the Elkford branch. The position will provide reliability studies, Warranty Admin and Quality Assurance for all types of equipment: KAC equipment, haul trucks, shovels, dozers, drills, excavators, etc.

### **Qualifications:**

The ideal candidate will have completion of a technical certification in engineering or a related field, whilst a degree and registered engineering qualification is highly desired and a strong engineering/industrial/mining background of at least 5 to 10 years. Other combinations of education and experience may be considered. The successful candidate will:

- have previous supervisory experience
- require a sound understanding of the underlying theoretical principles and concepts associated with the subject areas – electro-mechanical engineering, hydraulics and/or structural designs.
- have the ability to operate in a diverse environment with a significant focus on client and customer relations is essential to success in this role, whilst advanced computer literacy, and a demonstrated proficiency in electronics as well as software applications are requirements.
- have good judgement, sound decision making, initiative, the ability to positively influence behaviours, sound analytical abilities and an exceptional administrator.
- be able to lead a group of people in a clear and organized manner.

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